

**Daphne.Duke**

249532  
201217745

**From:** Jocelyn.Boyd  
**Sent:** Tuesday, March 18, 2014 10:40 AM  
**To:** charles.terreni@terrenilaw.com; selllott@elliottlaw.us; Nelson, Jeff  
**Cc:** Deborah.Easterling; Daphne.Duke; Tricia.DeSanty  
**Subject:** FW: Boil water advisory

---

**From:** Suzanne Simpson [REDACTED]

**Subject:** Boil water advisory

Why are we receiving phone calls about a lift of a boil water advisory that we, as customers were never advised of? If our phone numbers are on automatic dial for the multitude of sanitary spills occurring in Tega Cay and into Lake Wylie, why are we not made aware of unhealthy water coming into our homes?

We are waiting for some action from Utilities, Inc. that will give us hope of a remedy to unacceptable inaction and bandages to big problems. It's past due.

Sincerely,  
Suzanne Simpson